

JULIANN THANG

DESIGNER + RESEARCHER

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EDUCATION

Rochester Institute of Technology

Human-Computer Interaction MS
Expected May 2022 | GPA: 4.0

Rochester Institute of Technology

Management Information Systems BS
Minor in Psychology
Graduated Class of 2020 | GPA: 3.6

SKILLS

Toolkit

Figma
Adobe XD
Balsamiq
Adobe Photoshop
Miro
Microsoft Suite

Design

Wireframing
Storyboarding
Lo-fi to Hi-fi Prototyping

Research

Contextual Inquiry
Usability Evaluations
User & Task Flow
Affinity Diagramming
Personas
Data Analysis

Coding

HTML/CSS
SQL
R

PROJECTS / EXPERIENCE

Catholic Family Center Safety Plan App UX Studio Jam (Jan 2021)

Participated in a week-long design jam working within a group of four. Designed a safety plan application that would replace the traditional paper safety plan given to clients.

Zoom Redesign Class Project (Fall 2020)

Researched within a group about students' experience and opinions about the video-conferencing platform Zoom. Developed a mid-fidelity prototype that redesigned the layout and features of the platform.

Accessibility During a Pandemic Class Project (Fall 2020)

Conducted a qualitative and quantitative study on the experiences of Deaf and Hard-of-Hearing students with online learning. Also conducted an experimental study on transcription accuracy with and without masks.

Technology & Operations Intern KeyBank (Summer 2019)

Analyzed internal performance data within the company and created an overview dashboard for each month in the summer for the support team. Performed weekly validations to ensure internal system worked as expected.

Systems Analysis & Design Class Project (Fall 2018)

Evaluated and designed an IT ticketing system for a company. Worked within a team to develop a use case diagram, swim lane diagram, as well as a cost-benefit analysis.